Empowering Digital Lives

RefreshID

Frictionless & Compliant Customer Data Update

Empowers your organization with a compliant and flexible platform to keep customer's data updated over time, either to support regulatory compliance or enable frictionless user-driven requests.

MEET CUSTOMER EXPECTATIONS
Keep customers onboard, delivering a seamless experience over any device at anytime.

KEEP YOUR DATA UPDATED
Ensure that the information is refreshed, accurate and complete while keep your operational costs down.

REDUCE RISKS, STAY COMPLIANT
Through a consistent identity verification establish trustworthy digital relationships and prevent fraud.

ABOUT LOQR

LOQR provides **complete end-to-end management of the customer onboarding process** for banks, financial services and other highly-regulated verticals, through an **omnichannel approach,** contributing to **accelerate a seamless transition to a secure digital world.**

Using the Digital Identity as a key to inclusive growth and as its driving force, LOQR provides the **invisible identity solution**, allowing clients to build their own faster, easier and compliant customer-centric onboarding process.

LOQR is an all-in-one solution for **compliance with PSD2, GDPR, Know-Your-Customer (KYC), 5AML** and other country-specific regulations.

loqr

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DID YOU KNOW...

According to the compliance regulations, depending on the level of risk identified for each customer, **banks shall refresh regularly their data** – including KYC and AML checks? In case of default, **banks will be fined and will need to cease the relationship with their customers.**

KEY FEATURES

MULTICHANNEL APPROACH

As for the customer onboarding solution, refreshID can be used in multiple platforms including web and mobile - iOS and Android, and web.

IDENTITY VERIFICATION

Reliable automatic (AI-based) and manual (assisted by an operator/agent) checks to confirm the identity of a customer based on the all the evidences provided.

REGULATORY COMPLIANCE

Support for post onboarding KYC and AML compliance.

MANAGEMENT PLATFORM

Web-based management platform for centralized overview and operation.

FLEXIBLE REFRESH JOURNEYS

Supports customizable end users journeys, allowing multi-document and data update interviews or biometry checks.